



Terms and Conditions
Nov 2024

The customer's attention is drawn in particular to the provisions of clause 10.

1. INTERPRETATION

1.1 Definitions:

"Business Day"	a day other than a Saturday, Sunday or public holiday in Northern Ireland, when banks in Belfast are open for business.
"Business Hours"	the period from 9.00 am to 5.00 pm on any Business Day.
"Conditions"	the terms and conditions set out in this document as amended from time to time in accordance with clause 13.3.
"Contract"	the contract between the Supplier and the Customer for the sale and purchase of the Goods in accordance with these Conditions.
"Customer"	the person or firm who purchases the Goods from the Supplier.
"Delivery Location"	has the meaning given in clause 4.2.
"Force Majeure Event"	an event, circumstance or cause beyond a party's reasonable control.
"Goods"	the goods (or any part of them) set out in the Order.
"Order"	the Customer's order for the Goods, as set out in the Customer's purchase order form, the Customer's written acceptance of the Supplier's quotation, or overleaf, as the case may be.
"Standard Assessments Procedure"	the methodology used by the government to assess and compare the energy and environmental performance of dwellings.
"Specification"	any specification for the Goods, including any related plans and drawings, that is agreed in writing by the Customer and the Supplier.
"Supplier"	Building Products Distributors Limited (registered in Northern Ireland with company number NI026338).
"Warranty Period"	has the meaning given in clause 6.1.

1.2 Interpretation:

- 1.2.1 A **person** includes a natural person, corporate or unincorporated body (whether or not having separate legal personality).
- 1.2.2 A reference to a party includes its successors and permitted assigns.
- 1.2.3 A reference to legislation or a legislative provision is a reference to it as amended or re-enacted. A reference to legislation or a legislative provision

includes all subordinate legislation made under that legislation or legislative provision.

1.2.4 Any words following the terms **including, include, in particular, for example** or any similar expression shall be interpreted as illustrative and shall not limit the sense of the words preceding those terms.

1.2.5 A reference to **writing** or **written** includes email but not fax.

2. BASIS OF CONTRACT

2.1 These Conditions apply to the Contract to the exclusion of any other terms that the Customer seeks to impose or incorporate (except where a separate framework agreement or other contract has been agreed and entered into by the Customer and the Supplier), or which are implied by law, trade custom, practice or course of dealing.

2.2 The Order constitutes an offer by the Customer to purchase the Goods in accordance with these Conditions. The Customer is responsible for ensuring that the terms of the Order and any applicable Specification submitted by the Customer are complete and accurate.

2.3 The Order shall only be deemed to be accepted when the Supplier issues a written acceptance of the Order, at which point the Contract shall come into existence.

2.4 The Customer waives any right it might otherwise have to rely on any term endorsed upon, delivered with or contained in any documents of the Customer that is inconsistent with these Conditions.

2.5 Any samples, drawings or advertising produced by the Supplier and any descriptions or illustrations contained in the Supplier's catalogues or brochures are produced for the sole purpose of giving an approximate idea of the Goods referred to in them. They shall not form part of the Contract nor have any contractual force.

2.6 A quotation for the Goods given by the Supplier shall not constitute an offer. A quotation shall only be valid for a period of 20 Business Days from its date of issue.

3. **GOODS**

- 3.1 The Goods are described in the Supplier's catalogue.
- 3.2 The Supplier reserves the right to amend the Specification if required by any applicable statutory or regulatory requirement, and the Supplier shall notify the Customer in any such event.

4. **DELIVERY**

- 4.1 The Supplier shall ensure that:
 - 4.1.1 each delivery of the Goods is accompanied by a delivery note that shows the date of the Order, the type and quantity of the Goods (including the code number of the Goods, where applicable), special storage instructions (if any) and, if the Goods are being delivered by instalments, the outstanding balance of Goods remaining to be delivered; and
 - 4.1.2 if the Supplier requires the Customer to return any packaging materials to the Supplier, that fact is clearly stated on the delivery note. The Customer shall make any such packaging materials available for collection at such times as the Supplier shall reasonably request. Returns of packaging materials shall be at the Supplier's expense.
- 4.2 The Supplier shall deliver the Goods to the location set out in the Order or such other location as the parties may agree (the "**Delivery Location**") at any time after the Supplier notifies the Customer that the Goods are ready.
- 4.3 Delivery is completed on the arrival of the vehicle(s) carrying the Goods at the Delivery Location.
- 4.4 Any dates quoted for delivery are approximate only, and the time of delivery is not of the essence. The Supplier shall not be liable for any delay in delivery of the Goods that is caused by:
 - 4.4.1 a Force Majeure Event;
 - 4.4.2 the Customer's failure to provide the Supplier with adequate delivery instructions or any other instructions that are relevant to the supply of the Goods; or
 - 4.4.3 a third party distributor, haulier or logistics service engaged by the Supplier to deliver the Goods on the Supplier's behalf.
- 4.5 If the Supplier fails to deliver the Goods, its liability shall be limited to the costs and expenses incurred by the Customer in obtaining replacement goods of similar description and quality in the cheapest market available, less the price of the Goods. The Supplier shall have no liability for any failure to deliver the Goods to the extent that such failure is caused by a Force Majeure Event or the Customer's failure to provide the Supplier with adequate delivery instructions or any other instructions that are relevant to the supply of the Goods.
- 4.6 If the Customer fails to take delivery of the Goods within three Business Days of the Supplier notifying the Customer that the Goods are ready, then, except where such failure or delay is caused by a Force Majeure Event or the Supplier's failure to comply with its obligations under the Contract in respect of the Goods the Supplier shall store

the Goods until actual delivery takes place, and charge the Customer for all related costs and expenses (including insurance).

- 4.7 If ten Business Days after the day on which the Supplier notified the Customer that the Goods were ready for delivery the Customer has not taken actual delivery of them, the Supplier may resell or otherwise dispose of part or all of the Goods and charge the Customer for any shortfall below the price of the Goods.
- 4.8 The Supplier may deliver the Goods by instalments, which shall be invoiced and paid for separately. Each instalment shall constitute a separate contract. Any delay in delivery or defect in an instalment shall not entitle the Customer to cancel any other instalment.

5. RETURNS

- 5.1 If the Customer wishes to return the Goods for any reason, it shall:
 - 5.1.1 contact the Supplier in advance to arrange return, quoting the details set out on the delivery note;
 - 5.1.2 issue a returns note incorporating such information as the Supplier may reasonably require; and
 - 5.1.3 provide full reasons for the return.
- 5.2 The Customer may return the Goods within 14 days of delivery provided that:
 - 5.2.1 the Goods are in brand new, unused condition and are fit for immediate resale;
 - 5.2.2 any packaging is unbroken and in 'as new' condition; and
 - 5.2.3 the Customer provides proof of purchase.
- 5.3 If Goods are returned more than 14 days after delivery, the Supplier may require the Customer to pay a restocking charge of 20% of the price paid by the Customer for the Goods in accordance with clause 9.1.
- 5.4 All returns shall be at the risk and sole cost of the Customer.

6. QUALITY

- 6.1 The Supplier warrants that on delivery, and for a period of five years from the date of delivery (the "**Warranty Period**") the Goods shall:
 - 6.1.1 conform in all material respects with their description;
 - 6.1.2 be free from material defects in design, material and workmanship;
 - 6.1.3 be of satisfactory quality (within the meaning of the Sale of Goods Act 1979); and
 - 6.1.4 be fit for any purpose held out by the Supplier.
- 6.2 Subject to clause 6.3, if:
 - 6.2.1 the Customer gives notice in writing to the Supplier during the Warranty Period within a reasonable time of discovery that some or all of the Goods do not comply with the warranty set out in clause 6.1;
 - 6.2.2 the Supplier is given a reasonable opportunity of examining such Goods; and
 - 6.2.3 the Customer (if asked to do so by the Supplier) returns such Goods to the Supplier's place of business at the Customer's cost,

the Supplier shall, at its option, repair or replace the defective Goods, or refund the price of the defective Goods in full.

- 6.3 The Supplier shall not be liable for the Goods' failure to comply with the warranty set out in clause 6.1 if:
- 6.3.1 the Goods are or were not installed fully in accordance with proper plumbing practices and the installation guide supplied to the Customer by the Supplier, which, among other things, requires that:
 - (a) any label on the Goods must always be visible and accessible once the Goods are installed; and
 - (b) a checklist is completed and submitted to the Supplier, in accordance with the requirements of the Standard Assessment Procedure;
 - 6.3.2 the Customer makes any further use of such Goods after giving notice in accordance with clause 6.2;
 - 6.3.3 the defect arises because the Customer failed to follow the Supplier's oral or written instructions as to the storage, commissioning, installation, use and maintenance of the Goods or (if there are none) good trade practice regarding the same;
 - 6.3.4 the defect arises as a result of the Supplier following any drawing, design or specification supplied by the Customer;
 - 6.3.5 the Customer alters or repairs such Goods without the written consent of the Supplier;
 - 6.3.6 the defect arises as a result of fair wear and tear, wilful damage, negligence, or abnormal storage or working conditions; or
 - 6.3.7 the Goods differ from their description as a result of changes made to ensure they comply with applicable statutory or regulatory requirements.
- 6.4 Except as provided in this clause 6, the Supplier shall have no liability to the Customer in respect of the Goods' failure to comply with the warranty set out in clause 6.1.
- 6.5 The terms implied by sections 13 to 15 of the Sale of Goods Act 1979 are, to the fullest extent permitted by law, excluded from the Contract.
- 6.6 These Conditions shall apply to any repaired or replacement Goods supplied by the Supplier.

7. TITLE AND RISK

- 7.1 The risk in the Goods shall pass to the Customer on completion of delivery.
- 7.2 Title to the Goods shall not pass to the Customer until the Supplier receives payment in full (in cash or cleared funds) for the Goods.
- 7.3 Until title to the Goods has passed to the Customer, the Customer shall:
- 7.3.1 store the Goods separately from all other goods held by the Customer so that they remain readily identifiable as the Supplier's property;
 - 7.3.2 not remove, deface or obscure any identifying mark or packaging on or relating to the Goods;

- 7.3.3 maintain the Goods in satisfactory condition and keep them insured against all risks for their full price from the date of delivery;
- 7.3.4 notify the Supplier immediately if it becomes subject to any of the events listed in clause 11.1.2 to clause 11.1.4; and
- 7.3.5 give the Supplier such information as the Supplier may reasonably require from time to time relating to:
 - (a) the Goods; and
 - (b) the ongoing financial position of the Customer.

7.4 At any time before title to the Goods passes to the Customer, the Supplier may require the Customer to deliver up all Goods in its possession that have not been resold, or irrevocably incorporated into another product and if the Customer fails to do so promptly, enter any premises of the Customer or of any third party where the Goods are stored in order to recover them.

8. CREDIT

- 8.1 The Supplier may, in its absolute discretion, agree to provide a credit facility to the Customer in respect of any Goods ordered or to be ordered by the Customer.
- 8.2 If the Customer wishes to obtain a credit facility in accordance with clause 8.1, it shall make a full application to the Supplier in such form as the Supplier may require.
- 8.3 Without prejudice to its rights under clause 9.7.4, the Supplier may, in its absolute discretion, suspend any credit facility provided to the Customer in accordance with clause 8.1 if it considers (acting reasonably) that the Customer's credit rating or financial position is in any way unsatisfactory or otherwise in jeopardy, or may become so in the future.

9. PRICE AND PAYMENT

- 9.1 The price of the Goods shall be the price set out in the Order, or, if no price is quoted, the price set out in the Supplier's published price list in force as at the date of delivery.
- 9.2 The Supplier may, by giving notice to the Customer at any time 30 Business Days before delivery, increase the price of the Goods to reflect any increase in the cost of the Goods that is due to:
 - 9.2.1 any factor beyond the Supplier's control (including foreign exchange fluctuations, increases in taxes and duties, and increases in labour, materials and other manufacturing costs);
 - 9.2.2 any request by the Customer to change the delivery date(s), quantities or types of Goods ordered, or the Specification; or
 - 9.2.3 any delay caused by any instructions of the Customer or failure of the Customer to give the Supplier adequate or accurate information or instructions.
- 9.3 The price of the Goods:
 - 9.3.1 excludes amounts in respect of value added tax ("**VAT**"), which the Customer shall additionally be liable to pay to the Supplier at the prevailing rate, subject to the receipt of a valid VAT invoice; and
- 9.4 The Supplier may invoice the Customer for the Goods on or at any time after the completion of delivery.

- 9.5 The Customer shall pay each invoice submitted by the Supplier:
- 9.5.1 within 30 days of the date of the invoice or in accordance with any credit terms agreed by the Supplier and confirmed in writing to the Customer; and
 - 9.5.2 in full and in cleared funds to a bank account nominated in writing by the Supplier, and
- time for payment shall be of the essence of the Contract.
- 9.6 If the Customer wishes to query any invoice submitted by the Supplier, the Customer shall inform the Supplier of the query, and shall give full reasons for raising the query, within 10 working days of receiving the invoice.
- 9.7 If the Customer fails to make a payment due to the Supplier under the Contract by the due date, then, without limiting the Supplier's remedies under clause 11:
- 9.7.1 the Customer shall pay interest on the overdue sum from the due date until payment of the overdue sum, whether before or after judgment. Interest under this clause 9.7 will accrue each month at 1% above the amount of the overdue sum;
 - 9.7.2 the Customer shall pay a compensation fee in accordance with section 5A(2) Late Payment of Commercial Debts (Interest) Act 1998;
 - 9.7.3 the Customer shall be liable to pay all professional and legal costs incurred by the Supplier as a result of the collection of overdue payments from the Customer; and
 - 9.7.4 any credit facility extended to the Customer by the Supplier in accordance with clause 8 shall be suspended.
- 9.8 All amounts due under the Contract shall be paid in full without any set-off, counterclaim, deduction or withholding (other than any deduction or withholding of tax as required by law).

10. LIMITATION OF LIABILITY

- 10.1 The Supplier has obtained insurance cover in respect of its own legal liability for individual claims not exceeding £5 million per claim. The limits and exclusions in this clause reflect the insurance cover the Supplier has been able to arrange and the Customer is responsible for making its own arrangements for the insurance of any excess loss.
- 10.2 The restrictions on liability in this clause 10 apply to every liability arising under or in connection with the Contract including liability in contract, tort (including negligence), misrepresentation, restitution or otherwise.
- 10.3 Nothing in the Contract limits any liability which cannot legally be limited, including liability for:
- 10.3.1 death or personal injury caused by negligence;
 - 10.3.2 fraud or fraudulent misrepresentation;
 - 10.3.3 breach of the terms implied by section 12 of the Sale of Goods Act 1979; or
 - 10.3.4 defective products under the Consumer Protection Act 1987.

- 10.4 Subject to clause 10.3, the Supplier's total liability to the Customer shall not exceed the amount actually paid for the Goods by the Customer in accordance with clause 9 in the twelve months immediately preceding the event giving rise to liability under this Contract.
- 10.5 Subject to clause 10.3, the following types of loss are wholly excluded:
- 10.5.1 loss of profits;
 - 10.5.2 loss of sales or business;
 - 10.5.3 loss of agreements or contracts;
 - 10.5.4 loss of anticipated savings;
 - 10.5.5 loss of use or corruption of software, data or information;
 - 10.5.6 loss of or damage to goodwill; and
 - 10.5.7 indirect or consequential loss.
- 10.6 This clause 10 shall survive termination of the Contract.

11. TERMINATION

- 11.1 Without limiting its other rights or remedies, the Supplier may terminate this Contract with immediate effect by giving written notice to the Customer if:
- 11.1.1 the Customer commits a material breach of any term of the Contract and (if such a breach is remediable) fails to remedy that breach within fourteen days of that party being notified in writing to do so;
 - 11.1.2 the Customer takes any step or action in connection with its entering administration, provisional liquidation or any composition or arrangement with its creditors (other than in relation to a solvent restructuring), obtaining a moratorium, being wound up (whether voluntarily or by order of the court, unless for the purpose of a solvent restructuring), having a receiver appointed to any of its assets or ceasing to carry on business or, if the step or action is taken in another jurisdiction, in connection with any analogous procedure in the relevant jurisdiction;
 - 11.1.3 the Customer suspends, threatens to suspend, ceases or threatens to cease to carry on all or a substantial part of its business; or
 - 11.1.4 the Customer's financial position deteriorates so far as to reasonably justify the opinion that its ability to give effect to the terms of the Contract is in jeopardy.
- 11.2 Without limiting its other rights or remedies, the Supplier may suspend provision of the Goods under the Contract or any other contract between the Customer and the Supplier if the Customer becomes subject to any of the events listed in clause 11.1.2 to clause 11.1.4, or the Supplier reasonably believes that the Customer is about to become subject to any of them, or if the Customer fails to pay any amount due under this Contract on the due date for payment.
- 11.3 Without limiting its other rights or remedies, the Supplier may terminate the Contract with immediate effect by giving written notice to the Customer if the Customer fails to pay any amount due under the Contract on the due date for payment.
- 11.4 On termination of the Contract for any reason the Customer shall immediately pay to the Supplier all of the Supplier's outstanding unpaid invoices and interest and, in respect of Goods supplied but for which no invoice has been submitted, the Supplier shall submit an invoice, which shall be payable by the Customer immediately on receipt.

11.5 Termination or expiry of the Contract, however arising, shall not affect any of the parties' rights and remedies that have accrued as at termination or expiry, including the right to claim damages in respect of any breach of the Contract which existed at or before the date of termination or expiry.

11.6 Any provision of the Contract that expressly or by implication is intended to come into or continue in force on or after termination or expiry of the Contract shall remain in full force and effect.

12. FORCE MAJEURE

Neither party shall be in breach of the Contract or otherwise liable for any failure or delay in the performance of its obligations if such delay or failure results from a Force Majeure Event. The time for performance of such obligations shall be extended accordingly. If the period of delay or non-performance continues for three months, the party not affected may terminate the Contract by giving thirty days' written notice to the affected party.

13. GENERAL

13.1 Assignment and other dealings.

13.1.1 The Supplier may at any time assign, transfer, mortgage, charge, subcontract, delegate, declare a trust over or deal in any other manner with all or any of its rights or obligations under the Contract.

13.1.2 The Customer may not assign, transfer, mortgage, charge, subcontract, delegate, declare a trust over or deal in any other manner with any or all of its rights or obligations under the Contract without the prior written consent of the Supplier.

13.2 **Entire agreement.**

13.2.1 The Contract constitutes the entire agreement between the parties.

13.2.2 Each party acknowledges that in entering into the Contract it does not rely on any statement, representation, assurance or warranty (whether made innocently or negligently) that is not set out in the Contract. Each party agrees that it shall have no claim for innocent or negligent misrepresentation based on any statement in the Contract.

13.3 **Variation.** No variation of this Contract shall be effective unless it is in writing and signed by the parties (or their authorised representatives).

13.4 **Waiver.**

13.4.1 A waiver of any right or remedy is only effective if given in writing and shall not be deemed a waiver of any subsequent right or remedy.

13.4.2 A delay or failure to exercise, or the single or partial exercise of, any right or remedy shall not waive that or any other right or remedy, nor shall it prevent or restrict the further exercise of that or any other right or remedy.

13.5 **Severance.** If any provision or part-provision of the Contract is or becomes invalid, illegal or unenforceable, it shall be deemed deleted, but that shall not affect the validity and enforceability of the rest of the Contract. If any provision of the Contract is deemed deleted under this clause 13.5 the parties shall negotiate in good faith to agree a replacement provision that, to the greatest extent possible, achieves the intended commercial result of the original provision.

14.

14.1 **Notices.**

14.1.1 Any notice given to a party under or in connection with the Contract shall be in writing and shall be:

- (a) delivered by hand or by pre-paid first-class post or other next working day delivery service at its registered office (if a company) or its principal place of business (in any other case); or
- (b) sent by email to such address as may be notified to the serving party by the party to be served from time to time.

14.1.2 Any notice shall be deemed to have been received:

- (a) if delivered by hand, at the time the notice is left at the proper address;
- (b) if sent by next working day delivery service, at 9.00 am on the Business Day after posting; or
- (c) if sent by email, at the time of transmission, or, if this time falls outside Business Hours in the place of receipt, when Business Hours resume.

14.1.3 This clause does not apply to the service of any proceedings or other documents in any legal action or, where applicable, any arbitration or other method of dispute resolution.

14.2 **Third party rights.**

14.2.1 The Contract does not give rise to any rights under the Contracts (Rights of Third Parties) Act 1999 to enforce any term of the Contract.

14.2.2 The rights of the parties to rescind or vary the Contract are not subject to the consent of any other person.

14.3 **Governing law.** The Contract, and any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with it or its subject matter or formation, shall be governed by and construed in accordance with the law of Northern Ireland.

14.4 **Jurisdiction.** Each party irrevocably agrees that the courts of Northern Ireland shall have exclusive jurisdiction to settle any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with the Contract or its subject matter or formation.